

Guest service directory



hotel
JARDINES —
— **LA TEJERA**
restaurante

Welcome



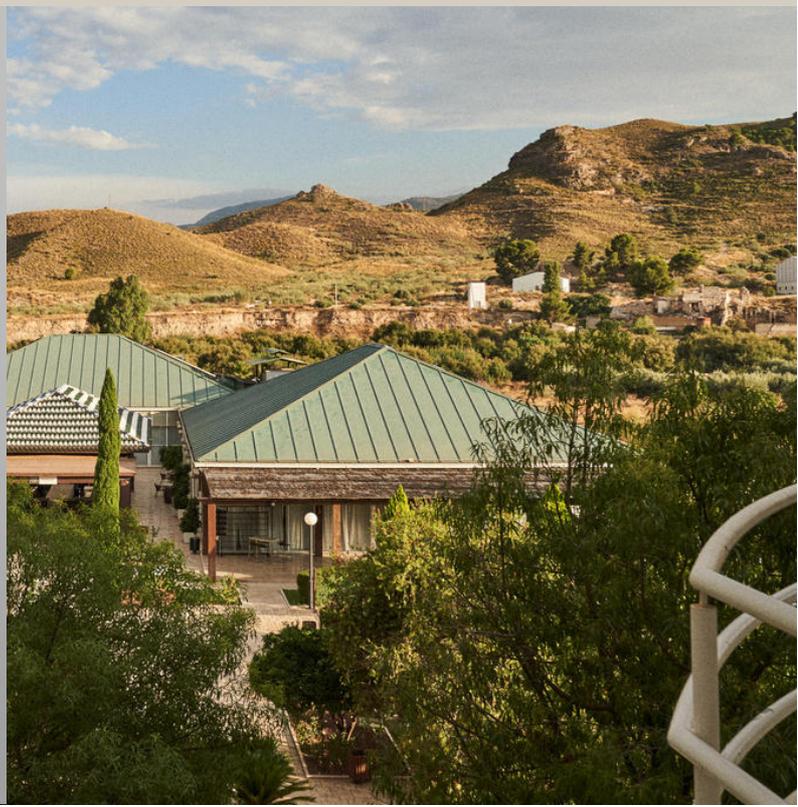
Dear guest,

We want to welcome you to our hotel, it is our pleasure to offer you the best service and we will do whatever we can to make your stay an unforgettable experience.

We are available to attend to you throughout your stay and answer any questions or needs that may arise, please do not hesitate to contact our team whenever you may need.

Kind regards,

Ramón Molina Domenech
Manager Hotel Jardines la Tejera



Facilities



Our hotel consists of 4 floors, and a total of 50 rooms, distributed as follows:

- First Floor: Rooms with lounge 101-110
- Second Floor: Rooms with lounge and Suite 201-210
- Third Floor: Premium and Premium with view rooms 301-307
- Fourth floor: Premium, Premium with view rooms and Suite 401-424

We have over 1000 square meters available to celebrate any kind of event, equipped with the latest audiovisual technologies, set in large gardens with a playing area for the little ones. To access our facilities you have to go down to the first floor and exit towards the gardens. Next to our celebration areas you will find El Olivo restaurant which offers a creative menu inspired by the Mediterranean cuisine. The restaurant has 2 private rooms for your business meetings or family gatherings. If you require information about any type of event please contact our responsible, extension 501, and if you want to book a table in our restaurant please dial 504.

You will find your gym on the second floor, this is a free service for our hotel guests, of which you can enjoy from 7 till 23. To enter the gym you have to use your room key.

On the third floor you will find our reception, concierge services and baggage lockers, Terra café (cafeteria) and car park.



Telephone services

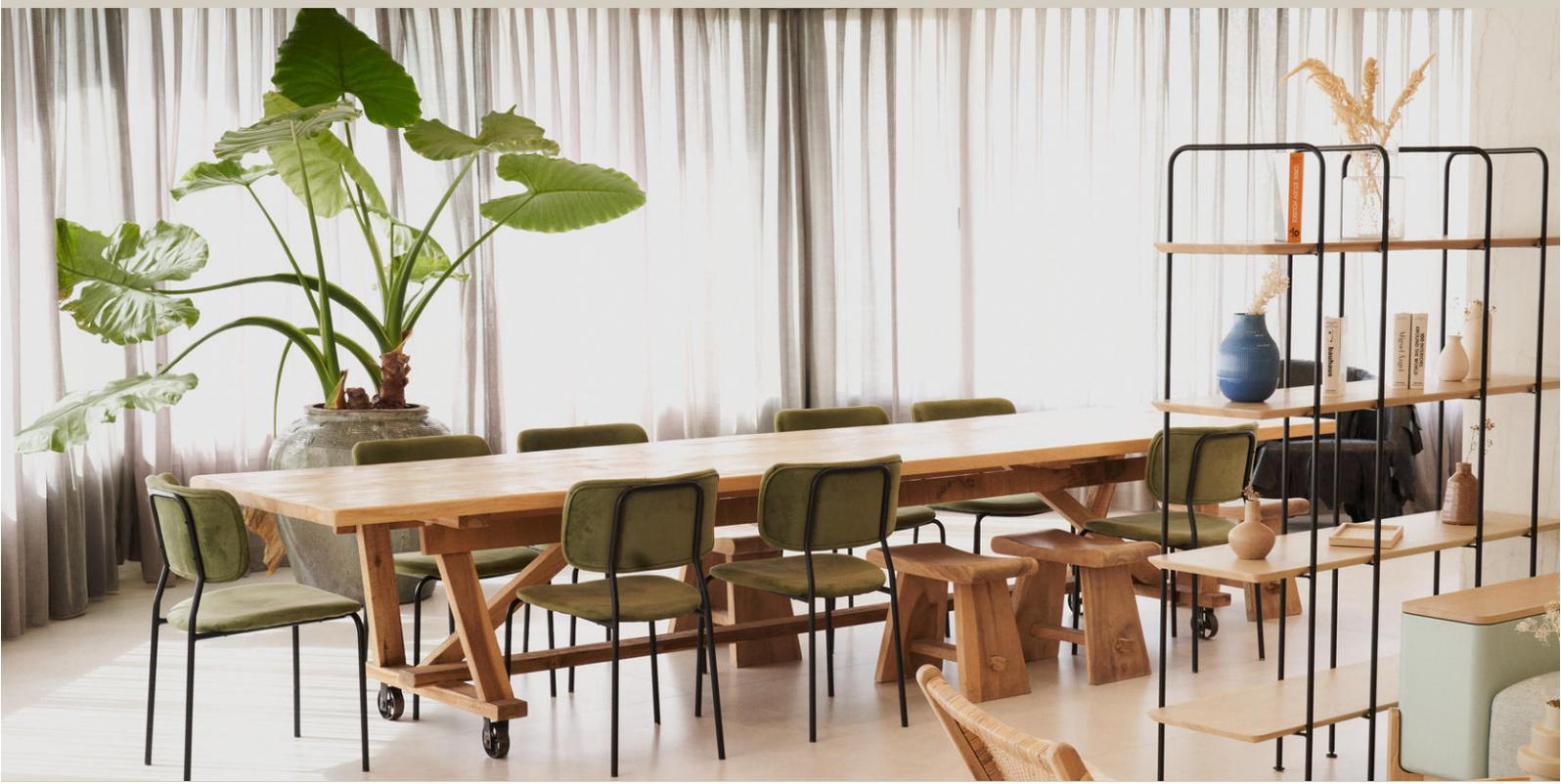


Most important hotel extensions:

- Outside lines - 0

All of our rooms have outside lines. You have to dial '0' followed by your number.

- Interior Line – Dial the room number
- Reservation 9
- Wake up call service 9
- Reception 9
- International Phone calls: Please dial 0+00 (international code) + country code + area code + requested number.



Telephone services



PAIS	COUNTRY	COD/CODE	COUNTRY	COD/CODE
Arabia Saudi	Saudi Arabia	966	Israel	972
Argentina	Argentina	54	Italy	39
Australia	Australia	61	Japan	81
Austria	Austria	43	Kuwait	965
Bélgica	Belgium	32	Luxemburg	352
Brasil	Brazil	55	Malasya	60
Canada	Canada	1	Marocco	212
China	China	86	Mexico	52
Costa Rica	Costa Rica	506	Norway	47
Cuba	Cuba	53	Portugal	351
Dinamarca	Denmark	45	Puerto Rico	1-809
Francia	France	33	Check Rep.	42
Gibraltar	Gibraltar	350	Rusia	7
G.Bretaña	UK	44	Singapore	65
Grecia	Greece	30	South Africa	27
Holanda	Netherlands	31	Uruguay	958
India	India	354	USA	1
Irlanda	Ireland	47	Turky	90

Front desk services (ext 9)



INFORMATION

Our reception is available 24 hours a day, please do not hesitate to contact us throughout your stay for any need or doubt that may arise, by dialing 9 from your room.

DISABLE ROOMS

We have rooms specially equipped to accommodate guests with different necessities. Rooms subject to availability.

CREDIT CARD PAYMENT

We accept payment by: American Express, Master Card, Visa, Maestro.

TAXI SERVICE

Please contact us if your need this service.

FAX AND PHOTOCOPY

Our reception staff will help facilitate your work.

IRON

If you need an iron please ask in reception.

WAKE-UP CALL

Ask for this service at reception (ext. 9)



Housekeeping services



FORGOTTEN ITEMS

For any information about forgotten items, please ask our staff.

LAUNDRY SERVICES

If you want to make use of our laundry and ironing service, we will be glad to help you, as long as you deliver the items before 1pm. We will return them from 3pm onwards. The articles delivered after 1pm will be given back the next day.

CLEANING SERVICE

The rooms are cleaned daily. Please inform us if you want your room to be cleaned on a specific hour.

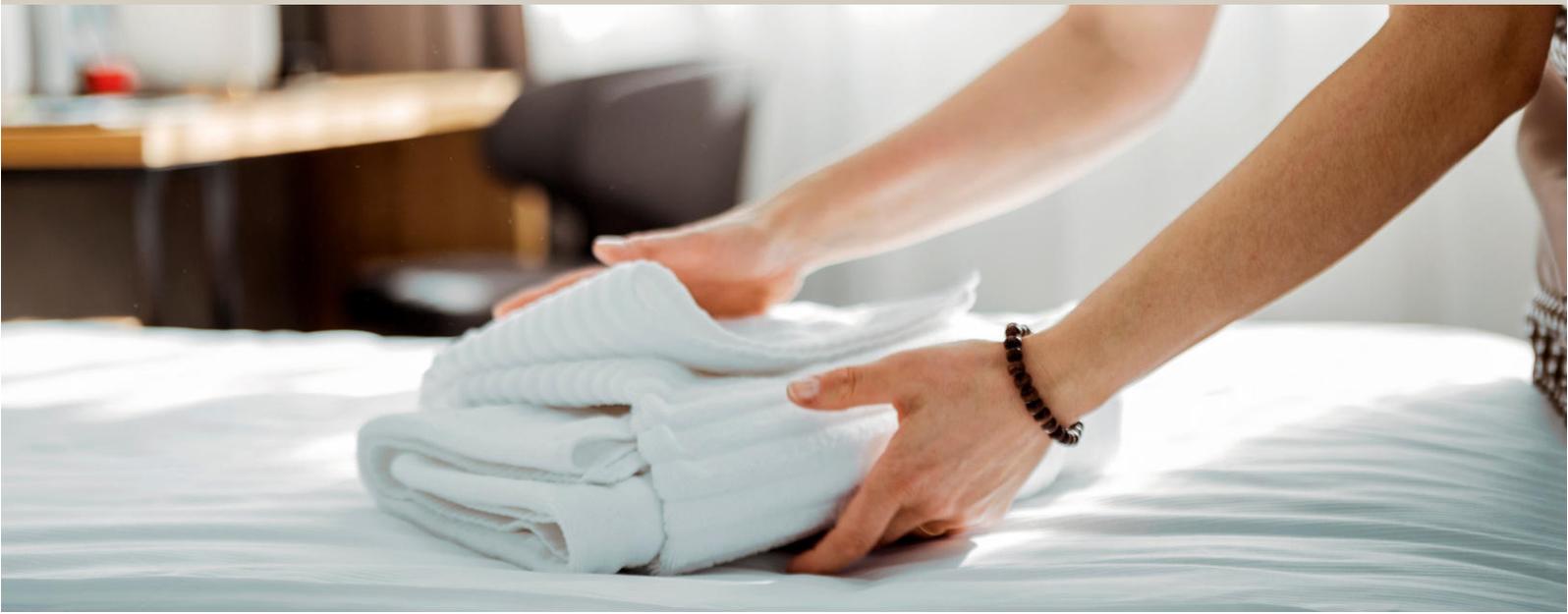
PRIVACY

If you don't want to be disturbed during your staying or part of your staying please put the 'NO DISTURBING' sign outside your door.

LAUNDRY SERVICE

Our laundry service is at your disposal from 9:00 till 14:00 o'clock. We also have an 'Express' service of 4 hours as long as you deliver the items before 13:00 o'clock. The use of the 'Express' service implies a 50% surcharge on the normal rate. In your room closet you will find the laundry sheet, where you have to indicate your room number and the delivered items. Contrary you will have to accept the accounting made by the hotel.

In case of lost items or deterioration, the hotel's responsibility can not exceed 7 times the charged price for the laundry service.



Housekeeping services



Laundry fees

Artículos Items Articles Bezeichnung	Precio Lavar y planchar Price for wash and pressing Prix blanchissage repassage Preis waschen und bügeln
Camisas/Shirt/Chemises/Hendem	4.00
Jerseys/Jerseys/Pull/Pullover	4.00
Pantalones/Trousers/Pantalons/Hosen	4.50
Pijamas/Pyjamas/Schlafanzug	3.25
Albornoces/Bathrobe/Pelgnoirs/Bademäntel	4.50
Pantalones cortos/Shorts/Shorts/Kurze Hosen	3.25
Pañuelos/Handkerchiefs/Mouchoirs/Taschentucher	1.50
SEÑORA/LADIES/DAMES/DAMEN	
Blusas/Blouses/Blouses/Blusen	4.25
Camisones/Higtdress/Chemises de nuit/Nachthemden	3.00
Combinaciones/Combination/Combinaisons/Kombinati onen	3.00
Sujetadores/Brassière/Soutien gorge/Büstenhalter	1.50
Bragas/Briefs/Slips/Slips	2.00
Medias/Stockings/Bas/Strumpfhosen	1.50
Chaqueta/Veston/Jacket/Jacke	5.25
Traje Chaqueta/Costume/Suit/Anzug	15.00
CABALLERO/GENTLEMAN/MESSIEURS/HERRE	
Calcetines/Socks/Chaussettes/Socken	1.50
Calzoncillos/Underpants/CaleÇons/Unterhosen	2.00
Camisetas/Vest/Chemisettes/Unterhemden	2.50
Chaqueta/Veston/Jacket/Jacke	10.00
Traje completo/Costume complet/Complete Suit/Anzug	15.00

OTHER SERVICES



WI-FI

WI-FI throughout the hotel. You'll find the instructions to access WI-FI in your room.

PARKING

There is a parking space reserved for people with disabilities.
Recharge points for electric cars.

SAFE-DEPOSIT BOX

All rooms are equipped with a safe-deposit box located in the closet. The hotel is not liable for the money or valuable items left in the room safe.

We are only responsible for the items or money placed, with your consent, in the hotel's safe box at front desk.

INSTRUCTIONS

TO CLOSE

Enter a 4 digit code
Hold the door closed and press # (LOCK)

TO OPEN

Enter your 4 digit code
Open the door

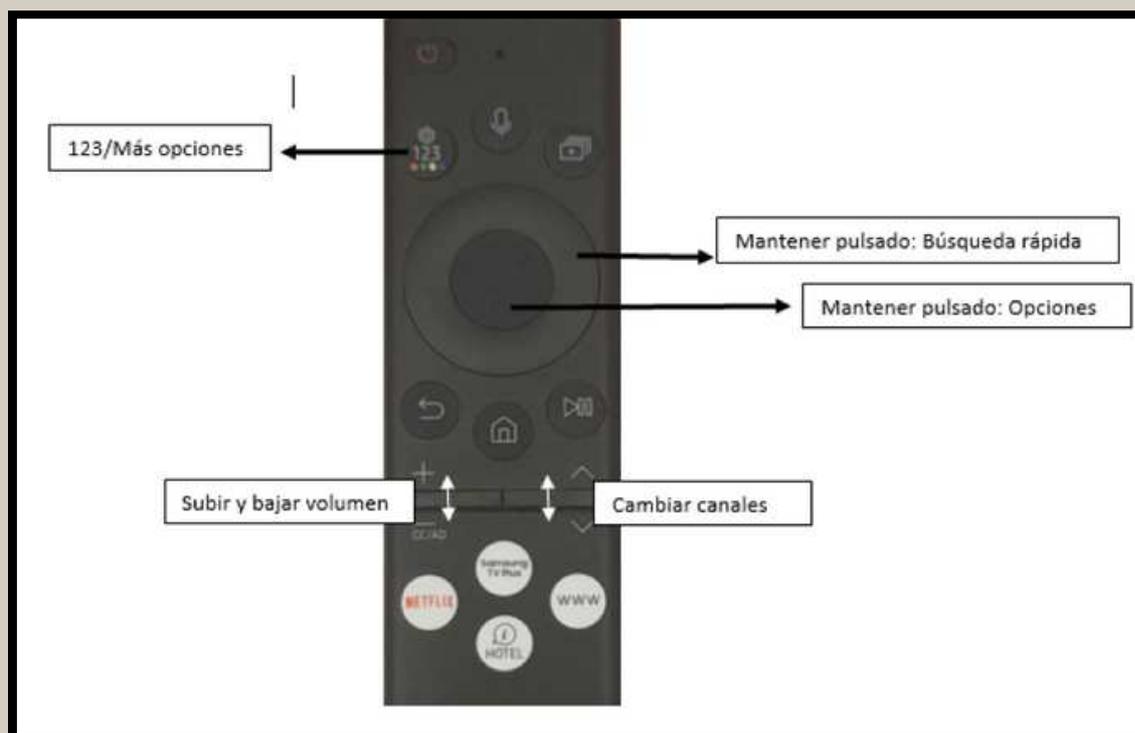


OTHER SERVICES



TV CHANNELS

All our televisions have TDT and Digital television.



TDT CHANNELS

TVI
TV2
ANTENA 3
CUATRO
TELE 5
LA SEXTA
CANAL SUR TV
CANAL 2 ANDALUCIA
24 H TVE
TELEDEPORTE
NOVA

NEOX
PDF
DISNEY CHANNEL
CLAN
PARAMOUNT
DIVINITY
ENERGY
BOING
DISCOVERY MAX

CANAL + CHANNELS

CANAL +I
FOX
CANAL + ACCIÓN
NATIONAL GEOGRAPHIC
FRANCE 24

OTHER SERVICES



GYM

On the second floor you will find our gym which is a free service for our hotel guests.

You can access with your room key. We kindly ask you to maintain the facilities and the material in place, out of respect for other clients.

Sincere thanks.

Restaurant services

TERRA CAFÉ - BAR

The kitchen opens daily from 13:30 till 16:00 and from 20:30 till 23:00.

Our bar also sells some typical local products.

Breakfast Monday till Saturday

07:00 a 12:00h

Buffet breakfast

07:00 a 10:30h from Monday to Saturday

08:00 a 11:00h Sunday and holidays

EL OLIVO RESTAURANT

Our restaurant closes on Friday night, on Saturday and on Sunday, meals will be served in our cafeteria Terra.

Monday till Thursday

13:30 - 15:45

20:30 - 22:45

Fridays

13:30 - 15:45



Hotel regulations



- Please ensure a correct use of the hotel facilities, and do not disturb our fellow guests.
- We follow the Ministry regulations by requesting your Id card or identity card at check-in.
- The hotel is solely responsible for the money or items deposited in the safe-deposit box located in the hotel.
- Please check-out before 12:00 o'clock, anyone who has not checked out at this time will be charged an extra day.
- Check-in time from 12:00 o'clock onwards.
- Payment options are: direct payment, bank transfer received before check-out and credit card.
- No smoking allowed in the hotel.
- Animals or pets of any kind are strictly prohibited in the hotel.
- We are subject to the obligations stated in the Organic law on the Protection of Personal data No 15/1999 as well as the Royal Decree 1720/2007, of 21 of December, which approves the regulation implementing the former law.
- As stated by Act 15/1999 we hereby inform you that your personal data will be stored in a file owned by JARDINES LA TEJERA S.A., in order to perform accounting tasks and meet tax responsibilities, as well as send commercial communications. You have the right to access, rectify, annul and opposition this file in Ctra. Baza-Huerca Overa km 52, 04860 Olula del Río (Almeria), where to you can send a written notification together with a document proving your identity.



What to visit in the region



CASA IBAÑEZ MUSEUM

- C/Museo, nº 7- 04860 Olula del Río
- Teléfono 950 441 027

The Ibáñez Museum is one of the largest collections of Contemporary Art of Andalusia. By the magnitude, variety and quality of its funds, more than 1,200 works of art, in which are represented contemporary artists of the first level as Joaquín Sorolla, Mariano Benlliure, Francisco Goya Lucientes, Pablo Picasso, Madrazo, Villegas Cordero, Golucho, Carlos Pérez Siquier, completing the extensive collection of the AFAL group, Carlos de Paz or Ortiz Echagüe, among many others.

The main exponent of the Ibáñez Museum is Andrés García Ibáñez, whose work is classified in several series throughout the first five rooms, as well as the last and most extensive rooms on the route.

The Ibáñez Museum is currently made up of 16 exhibition halls: 14 dedicated to the exhibition of the permanent collection of the Museum and 2 dedicated to host the temporary exhibitions that the Museum produces throughout the year.



What to visit in the region



CTAP Advanced Technology Center for Stone

- C/García Lorca, nº 50- 04867 Macael
- Teléfono 950 128 916

CTAP is like a cultural area where history, tradition, innovation and future are mixed together in order to give us a vision of the Marble culture of Macael. Thanks to interpretive panels, audiovisual resources, exhibition of different objects and elements the center tries to display this culture and make the visit more attractive, participatory and experiential. By using the audiovisual support we may understand the substantive labor of quarrying.



What to visit in the region



CTAP Advanced Technology Center for Stone

The Center organizes different guided tours:

- “RINCONES DE MACAEL” (best spots of Macael) during this visit you can enjoy the most emblematic parts of the town, including the **BIGGEST MORTAR OF THE WORLD**.
- “LAS CANTERAS” (quarries) the Macael marble quarries covers an area of more than 6600 hectares. We shall visit the Cosentino lookout point from where you will be able to observe and will be explained the process of modern quarrying. And the working of the former communication system called ‘caracolas’ will be exposed and you will be given the opportunity to experiment on-site, the process of ‘zoblar’ the marble, using pick and hammer, which will surely enhance your visit. We also have a special permission to visit the sites where they filmed Ridley Scott’s ‘Exodus: Gods and kings’ as well as visit a disused quarry.
- **MANUFACTURING AND HANDCRAFTS FACTORIES.** Macael and the Valle del Almanzora region were recently declared ‘Area of Crafts Interest’ by the Andalusian Regional Government, being the first of the Almeria province, and all thanks to the worldwide acknowledgement of our craftsmen. During this tour we will visit a handcrafts factory of the Industrial Park Rubira Sola in Macael, we will be explained the different processes of the transformation and elaboration of the marble, and observe a master craftsman at work.
- **WALKING TRAILS THROUGH THE MARBLE ROUTE.** The marble route goes through the quarries where the precious Macael marble is extracted. Along the course we will notice how the landscape has changed due to the intensive exploitation and compare these with the areas unexploited. You will enjoy the wonderful sights of the Valle del Almanzora and the quarry areas. The route runs parallel to the racetrack ‘Subida del Marmol’, a mythical care race which has been organized since the 1950s.



What to visit in the region



SANTUARIO DE NUESTRA SEÑORA DEL SALIENTE

Carretera A-7100 El Saliente Alto- 04800 Albox
Telephone 950 120 908

It is the most important architectural jewel in Albox, also this enclosure is declared Historical Artistic Monument. It was built in XVII century on an old chapel. The building has a huge size, dwellers think that it has this size because “it has as doors and windows as days has a year”.

Actually, it contains three different functions: chapel, bishop´s palace and guesthouse. In the core zone of the sanctuary was made by a rectangular plan with 46 meters in length and 54 meters in width, with 2.404 square meters of area. The sanctuary is in the shape of a Latin cross with a straight head with a triple apse and a main altar crowned with a big dome.

It was announced Historical Artistic Monument in 1992.



What to visit in the region



MOJÁCAR

We are only 77 kms of distance to Mojácar (1 hour 14 minutes). The beauty of Mojácar starts with its white houses, all around Sierra Cabrera. Then, inside the beautiful maze of its streets each corner shows us an incredible skyline through its viewpoint.

17 kilometers of coast become Mojácar in the perfect landscape to enjoy the sea. Most of them with the Blue Flag show their quality.





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